



PROGRAM-LEVEL - STUDENT LEARNING OUTCOMES
Medical Assisting
Certificate

Program Director: Dr. Jennifer Blickwedehl

Date Updated: Fall 2021

PLAN
EXPECTED PROGRAM LEARNING OUTCOME
All students completing this program are expected to have achieved the following learning objectives:
OBJECTIVE 1: FOUNDATIONS FOR CLINICAL PRACTICE Outcome: At the end of the program, students will be able to perform and demonstrate competence of clinical skills required for entry-level employment as a medical assistant.
OBJECTIVE 2: APPLIED COMMUNICATIONS Outcome: At the end of the program, students will articulate written and oral communication skills appropriate to patient instruction and care.
OBJECTIVE 3: MEDICAL BUSINESS PRACTICE Outcome: At the end of the program, students will demonstrate competency in medical office administrative skills.
OBJECTIVE 4: MEDICAL LAW & ETHICS Outcome: At the end of the program, students will demonstrate the knowledge and practice of appropriate behavior in the workplace related to medical law, healthcare ethics and professionals in the context of the role of a medical assistant.
OBJECTIVE 5: SAFETY & EMERGENCY PRACTICES Outcome: At the end of the program, students will demonstrate and apply Protective Practices of the Medical Assistant including principles of aseptic technique, infection control, safety techniques and basic elements of emergency planning.